



DECEMBER 2024

North Carolina Jail Administrators' Association

President's Message

Ho, ho, ho! Greetings from the NCJAA. As we quickly approach the holiday season, I want to take this opportunity to encourage each of you. As a collective community, we have faced some difficult times, particularly in western North Carolina. We continue to extend our prayers and support to them as they work to recover from the devastation of Hurricane Helene. Yet, in the face of adversity, many have come together, persevered and held fast to the belief that these communities will rebuild and once again thrive. I commend everyone who has extended a helping hand and offered hope to our neighbors in western North Carolina during this trying time. Thank you! Our heartfelt prayers and condolences go out to the families who lost loved ones.

I would also like to take this time to thank you for your support of the NCJAA Annual Conference, held September 23-26, 2024, in Greensboro, NC. We greatly appreciate your efforts! Congratulations to Captain Denise Mitchell of Duplin County, who was awarded Jail Administrator of the Year and Sergeant Kennis Beatty of Sampson County, who was awarded Detention Officer of the Year. To date, eastern North Carolina has been well represented. I commend you for actively acknowledging your staff by nominating them for various honors. Please know that simply nominating them speaks volumes in letting them know that you see and appreciate the work they do. I challenge everyone to send in nominations to ensure that your staff knows they are appreciated.

As we prepare to begin a new year, let us not forget our upcoming training. Jail Administrators, Assistant Administrators and those who serve in both positions, the NCJAA Annual Jail Leadership Symposium is scheduled for April 9-11, 2025. The Symposium not only offers additional training for our leaders, but it also provides an opportunity to network with other jail administrators and form supportive bonds so that we may continue to learn from each other. Please save the date and make preparations to attend.

There is no registration fee for this symposium and all training is tailored to jail administrators and assistant administrators. Our committee, responsible for the training, makes every effort to ensure we receive the professional development necessary to equip us to be successful leaders. Thank you to the training committee!

As always, thank you for entrusting me with the privilege of serving as the NCJAA president for a second term. I will put forth my best effort to serve you proudly and ensure that we continue to provide quality training and conferences designed to help us meet our organization's goals.

Thank you for all you do! Have a safe and blessed holiday season!

Frederick V. Hayes, Jr.

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President of NCJAA

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Update from Chris Wood

As the State recovers from Hurricane Helene, some jails are just now getting back to normal operations. It has taken some time and dedicated work by a lot of personnel. The Jail Inspections Unit reached out to affected facilities after the storm, checking on the status of these facilities. We appreciate the cooperation we received. We would like to commend affected jails on how they conducted business during this event. Facilities needed to implement their emergency plans. Facilities experienced issues that had never occurred prior to the storm and it was a learning experience for everyone. Facilities stepped up and protected staff and inmates and maintained their facilities as best they could given the unprecedented circumstances. We recommend facilities review the events that occurred and determine if any changes or additions should be made to their emergency procedures. I am sure that this process is under way in many facilities. This proactive approach can only benefit the facility if there is an emergency in the future. Although it was unfortunate that the western area of North Carolina was damaged, it is an opportunity to be better prepared for the next storm. The hard work and dedication exemplified the professionalism of the detention community across the State. Unaffected counties came to the aid of their counterparts in the western area of the state. This truly displayed the spirit of cooperation in the detention community. The Jail Inspection Unit again wants to commend affected jails on their hard work and dedication. As always, the Jail Inspections Unit is available to provide any assistance and support we can.

We will have some new information to discuss with Administrators and we plan of presenting this information at the NCJAA Jail Symposium in April 2025. Also, we are in the process of filling two new jail inspector positions recently provided by the legislature. Hopefully, we will be able to introduce the new inspectors at the Symposium. We look forward to attending the Symposium and networking with the Jail Administrators Association.

Chris Wood, Chief Jail Inspector

In the Aftermath of Hurricane Helene, Watch out for Charity Scammers

Our hearts are with the people of western North Carolina. Many North Carolinians want to donate to relief efforts to help their neighbors during this crisis. Unfortunately, scammers will stop at nothing to take advantage of people, even those who want to help, so please be aware of charity scams and make sure your money is making a difference. Below are some tips to keep in mind before you donate.

- **Make sure the organization you want to donate to is legitimate.** If you are unsure, you can call our office at 1-877-5-NO-SCAM or check its license with the Secretary of State. You can also research a charity's ratings and history through the Better Business Bureau's (BBB) Wise Giving Alliance, Charity Navigator, Charity Watch, or GuideStar.
- **Don't respond to unsolicited calls, emails, and text messages asking you to give.** Even if these messages look or sound legitimate, they could be phishing scams or even direct you to copycat links of a legitimate charity's website to try and trick you.
- **Watch out for social media and crowdfunding scams.** Crowdfunding platforms like GoFundMe can help people support causes and are shared rapidly on social media platforms. However, scammers can sometimes use it to trick you into donating to something that does not exist. Before you give, take time to research the organizer. If you can't find them online or if their details don't match up with the post, don't contribute. Only give to a crowdfunding campaign if you can verify the identity of the organizer.
- **Pay by credit card or check.** For security and tax record purposes, it's best to pay by credit card. If you pay by check, make it out to the charity itself, not the fundraiser. Generally, legitimate charities will never ask you to donate by purchasing or redeeming gift cards for themselves or any individual affiliated with them.
- **If you're feeling pressured to give immediately, don't.** Legitimate charities will never pressure you into giving.

If you decide to donate, make sure your money goes to your cause of choice. If you or someone you know has been the victim of a scam, file a complaint with our office's Consumer Protection Division at www.ncdoj.gov/complaint or by phone at 1-877-5-NO-SCAM. / Taken from the ncdoj.gov website.

NCJAA Jail Administrator of the Year Award and Detention Officer of the Year Award



The NCJAA Jail Administrator of the Year Award was presented to Capt. Denise Mitchell of the Duplin County Sheriff's Office.

This award recognizes a jail administrator who has made outstanding contributions to the operation of their Detention Facility and Sheriff's Office, has demonstrated exceptional meritorious service, and has contributed to the betterment of the NCJAA. Congratulations Capt. Mitchell!

Pictured Above: Sheriff Stratton Stokes and Capt. Denise Mitchell



The NCJAA Detention Officer of the Year Award was presented to Sgt. Kennis Beatty of the Sampson County Sheriff's Office.

This award recognizes a detention officer who has made outstanding contributions to his/her Sheriff's Office or who has demonstrated superior courage and bravery in the performance of his/her assigned duties. Congratulations, Sgt. Beatty! Pictured Above: Sheriff Jimmy Thornton, Capt. Frederick Hayes and Sgt. Kennis Beatty.

Richard Frye Scholarship

This year's recipient of the Richard Frye Scholarship is Brooklyn Helms.

Brooklyn is the daughter of Heath Helms, who is the jail administrator for the McDowell County Sheriff's Department. Brooklyn is attending Lees McRae College located in Banner Elk, NC. She is working towards receiving her bachelors degree in Criminal Justice.

This scholarship is named after the late Sheriff Richard Frye of Alamance County who was instrumental in establishing the NCJAA. It is a great honor for someone to be awarded this scholarship!

In Memoriam

Sheriff's Capt. Michelle Quintero, who ran Madison County jail, died while driving to work Sunday during Hurricane Helene when a dam broke and she was caught in the floodwaters.

Quintero, 48, knew when she took the oath of office that she might one day "have to give it all," said Sheriff's Deputy Chief Coy Phillips, her brother.

"From the juveniles we house to the most hardcore inmate we had, everybody loved her. She was one of those people who treated everybody right. She treated everybody fair," Phillips said. "It didn't matter who or what you were, she took care of everybody."

Phillips said he was left heartbroken: "She was my everything." Our thoughts and prayers go out to Michelle's family. Please keep them in your prayers.

Thank You To Our Conference Exhibitors!

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Bob Barker Company	sarahtangeman@bobbarker.com	(919) 346-2128
Charm-Tex	caryn@charm-tex.com	(718) 252-8100
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Coastal Sanitary Supply	johnkent.smith@coastalsanitary.com	(843) 669-3680
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Compliant Technologies	jim@bluelineadvancements.com	(704) 351-3693
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Cornerstone Detention Products/Mattress	kleonard@cornerstoneinc.com	(336) 883-2045
CorrecTek	kspink@correctek.com	(270) 744-0404
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Correctional Behavioral Health	deron.coy@cbhjails.com	(919) 280-7381
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Guard1 by Timekeeping Systems	bthompson@guard1.com	(216) 595-0890
Guardian RFID	linda.kovar@guardianrfid.com	(832) 640-7267
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I-Con Systems	tradeshows@i-con.com	(407) 706-6321
IHS Pharmacy	cristiel@ihspharmacy.com	(800) 638-3104
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NC Association of County Commissioners	nachia.revels@ncacc.org	(919) 719-1154
NC Department of Insurance	johnnie.maynard@ncdoi.gov	(919) 510-3296

Thank You To Our Conference Exhibitors!

NCIC Inmate Communications	paul.hunt@ncic.com	(980) 521-6569
Norix	keith@tsantes.us	(704) 651-1963
Oasis Commissary Services	bkennedy@oasiscommissary.com	(770) 889-9191
On The Run TV Network	dwight@ontheruntvnetwork.com	(231) 206-7739
Pacific Concepts	cclark@hbdinc.com	(800) 403-2247
Pay Tel Communications	rsmith@paytel.com	(336) 852-7419
PrimeCare Medical	bulrich@primecaremedical.com	(717) 545-5787
Pyle Solutions	rob@pylesolutions.com	(888) 900-3006
RaySecur	amandabricault@gmail.com	(844) 729-7328
Romaine Companies	melissa@romainecompanies.com	(812) 455-4824
Securus Technologies	salesoperations@securustechnologies.com	(972) 277-0300
Smart Communications	guy.mosteller@smartcommunications.us	(727) 313-1711
SOK/Intruder Stop	machineguy1959@gmail.com	(704) 400-9449
Southern Health Partners	cassidy.hairsine@southernhealthpartners.com	(423) 553-5635
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SteelCell of North America	m.barnes@steelcell.com	(706) 778-9615
Summit Correctional Services	kelly.kijanka@elior-na.com	(757) 355-0527
TMS South	dan.morgan@tmssouth.com	(864) 203-8572
Trinity Services Group	steves@trinityservicesgroup.com	(757) 615-0517
Tsantes & Associates	keith@tsantes.us	(704) 651-1963
UNC Collaborative for Maternal and Infant Health	emcclain@email.unc.edu	(919) 808-0989
ViaPath Technologies	scott.erickson@viapath.com	(404) 840-4585
Victory Supply	mark.maples@victorysupplyinc.com	(919) 349-5315
Wellpath	parlong@wellpath.us	(615) 324-5749

Jail-Based Medication-Assisted Treatment: Promising Practices, Guidelines, and Resources for the Field

NSA and NCCHC are pleased to present a resource to support jail administrators in providing effective treatment in a controlled, safe environment. Jails are on the front lines of this epidemic, and they also are in a unique position to initiate treatment in a controlled, safe environment. Pharmacotherapy—i.e., medication-assisted treatment—is a cornerstone of best practice for recovery from substance abuse. Treatment using MAT, particularly when coupled with evidence-based behavioral therapy, improves medical and mental health outcomes and reduces relapses and recidivism.

<https://www.sheriffs.org/publications/Jail-Based-Medication-Assisted-Treatment-Promising-Practices-Guidelines-and-Resources>

Taken from the National Sheriffs' Association website

Jail Info Model

The Jail Information Model is a new process designed to cultivate jail-based information about internal and external safety and security issues, and to disseminate it to the appropriate offices or agencies in order to solve or prevent crimes and improve public safety. This Jail Information Model encourages and promotes a paradigm shift from traditional corrections activities to proactive public safety capabilities. This shift helps to solve current crimes, prevent future crimes or reduce their impact, save lives and property in the jail and the community, and improve community quality of life. This report highlights the success and lessons learned in the three pilot sites used in this project.

<https://www.sheriffs.org/publications/jail-info-model> / *Taken from the National Sheriffs' Association website.*

Mecklenburg County Jail Using New Technology to Stop Contraband From Reaching Inmates

For months, the Mecklenburg County Jail has been seeking solutions to keep drugs from reaching inmates.

While the jail has had some luck stopping fentanyl and other contraband from reaching inmates, legal mail has been a thorn in their side. Until now, thanks to new technology that allows deputies to screen everything coming into the jail.

Time ticks away inside the jail and for Sheriff Garry McFadden, it feels like with every passing minute, they're having to readjust.

"People would soak greeting cards in a fentanyl solution," McFadden said. "They'd then dry the cards out and send them to inmates through the postal mail."

McFadden said once the letter was obtained, inmates would rip it up and soak the paper in water that they'd drink. McFadden said while his deputies closed the door on some of that by embracing technology that digitizes the majority of the mail, another door was left open. By law, officers cannot open mail. After months of seeking a solution, McFadden said the jail found the answer it was looking for.

"We have a new scanning system," McFadden said.

Mecklenburg County is the first jail in North Carolina to use technology through the company RaySecur. It uses T-rays to scan paper or an envelope without opening it. The rays detect if something like drugs has been soaked inside the material.

Article from WCNC Charlotte.

SAVE THE DATES

**Jail Symposium - April 9-11, 2025
Embassy Suites, Greensboro, NC**

**Open to Jail Administrators, Asst. Jail Administrators,
Sheriffs & Chief Deputies Only**

Reservation Deadline: March 26, 2025 | Hotel Rate: \$128/Night
Agenda and registration form coming soon!

Mission Statement— The mission of the North Carolina Jail Administrators' Association is to encourage and facilitate professionalism through effective and timely training and the exchange of information between jail professionals. Our goal is to foster respect, friendship, and goodwill among all jail professionals and to promote a positive image to the community and citizens we serve.

Website Updates

Please go to www.ncjaa.org and review your information in the Detention Facility Directory and Resource Guide. If there are any changes/updates, please email these changes to the NCJAA office elaine@execman.net.

NCJAA Corporate Partners

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<https://www.kimblesfood.com/>



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Oasis Management Systems

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<http://cbhjails.com/>



Kellwood Food Management

<https://kellwell.com/>



MEDIKO

<https://medikoinc.com/>



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Gold



Guard1 by Timekeeping Systems

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Save the Dates!

NCJAA 2025 Conference - September 29 - October 2, 2025

Embassy Suites - 336-668-4535